

Your Gale Trainer:
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www.gale.cengage.com/training

Why re-create the wheel? You'll find lots of support materials to use with your patrons and students on our training site!

Tune into one of our live web training sessions – look for our upcoming events on the training site!

Need a quick introduction? Check out our online tutorials – great for your users too!

Don't forget about...

Electronic Search Assistance

Offers search and content help for any Gale product
 1-800-877-4253 option 4, M-F, 8am-4pm EST
gale.contentqa@cengage.com

Technical Support

Access issues, passwords, usage reports, and much more
 1-800-877-4253 option 4, M-F, 8:30am-9pm
gale.technicalsupport@cengage.com

GREAT TOOLS

Our **technical support** documentation can be found here - <http://support.gale.com>

Gale Widgets are little search boxes that can be placed on your library web page (or iGoogle accounts); they launch a search into whichever resource the widget is for. Libraries that have added widgets have seen usage increase by 60% on average - <http://access.gale.com/widgets>

Galesites.com will let you build and customize a website for accessing Gale resources – a great replacement for the Gale database menu. You can add non-Gale content as well and create a whole library web page - <http://www.galesites.com>

Gale ProMO - request FREE bookmarks, posters, & tent cards for your Gale resources - http://www.gale.cengage.com/power/request_materials.htm -

Also, check out our app for accessing Gale Resources from anywhere – **Access My Library**: <http://www.gale.cengage.com/apps>

Please take a few moments to fill out our online training evaluation – visit www.gale.cengage.com/training and look for the Training Feedback button. **Thank you!**